

The USA Council of Serra International

# President's Manual

"Pray, therefore, the Lord of the harvest to send out laborers into his harvest." (Mt. 9:38)

# TABLE OF CONTENTS

President-elect	Introduction	1
President for Vocations    3      Vice President for Membership    3      Vice President for Communications    4      Sccretary    5      Chaplain    5      Club Committees    6      Relationship with District Governor    7      Reports    8      Meetings    9      Data of Trustees Meeting    10      District Council Meeting    11      President's Training    11      Serra International Convention    11      Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club Meeting Agenda    16      Appendix A – Sample Club Meeting Agenda    16      Appendix C – Sample Nomination Form    19      Appendix C – Sample Nomination Form    19      Appendix C – Sample Nomination Form    22      Appendix C – Sample Nomination Form </th <th>Being an Effective Club President</th> <th>2</th>	Being an Effective Club President	2
Vice President for Wembership	Club Officers	
Vice President for Vocations    3      Vice President for Programs    4      Vice President for Communications    4      Vice President for Communications    4      Treasurer    4      Scretary    5      Chaplain    5      Club Committees    6      Relationship with District Governor    7      Reports    8      Meetings    9      Board of Trustees Meeting    10      District Council Meeting    11      President's Training    11      President's Training    11      Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendix A Sample Club Meeting Agenda    16      Appendix B Sera Club Committee Assignments    17      Appendix B Sample Nomination Form    19      Appendix C Sample Nomination Form    19      Appendix C Sample Nomination Form    19      Appendix D Sample Nomination Form    23      Appendix G Current President's Report of Incoming Officers    23      Appendix G Current P		
Vice President for Membership    3      Vice President for Programs    4      Vice President for Communications    4      Treasurer    4      Secretary    5      Chaplain    5      Club Committees    6      Relationship with District Governor    7      Reports    8      Meetings    9      Club Meetings    9      Board of Trustees Meeting    10      District Council Meeting    11      President's Training    11      Spring District Leadership Conference    11      Fall District/Regional Convention    12      Club President's Checklist    13-14      Evaluating the Club Meeting Agenda    16      Appendix B    - Sample Club Meeting Agenda      Appendix D    - Sample Nomination Form    19      Appendix B    - Sample Nomination Cort    17      Appendix B    - Sample Nomination Form    19      Appendix B    - Sample Nomination Form    19      Appendix B    - Sample Interview with Pastors/Parish Priests    22      Appendix F    - Sample Interview with P		
Vice President for Programs    4      Vice President for Communications    4      Treasurer    4      Secretary    5      Chaplain    5      Club Committees    6      Relationship with District Governor    7      Reports    8      Meetings    9      Board of Trustees Meeting    10      District Council Meeting    11      President's Training    11      Spring District Leadership Conference    11      Serial International Convention    11      Serial International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendix B    - Sample Club Meeting Agenda      Appendix A    - Sample Club Committee Assignments      Appendix C    - Sample Round Table Discusion      Appendix B    - Sample Round Table Discusion      Appendix B    - Sample Round Table Discusion      Mappendix C    - Sample Round Table Discusion      Appendix B    - Sample Round Table Discusion      Appendix B    - Sample Round Table Discusion      Appendix E <td></td> <td></td>		
Vice President for Communications    4      Treasurer    4      Secretary    5      Chaplain    5      Chub Committees    6      Relationship with District Governor    7      Reports    8      Meetings    9      Board of Trustees Meeting    10      District Council Meeting    10      District Council Meeting    11      President's Training    11      President's Training    11      Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendix B - Serra Club Committee Assignments    17      Appendix B - Seraple Nomination Form    19      Appendix B - Sample Nomination Form    19      Appendix F - Sample Nomination Form    20-21      Appendix F - Sample Interview with Pastors/Parish Priests    20-21      Appendix F - Sample Interview with Pastors/Parish Priests    20-21      Appendix F - Sample Interview with Pastors/Parish Priests    20-21      Appendix F - Sample Interview with Pastors/Parish Priests    20-21      Appendix F - Sample Interview wi	•	
Treasurer    4      Secretary    5      Chaplain    5      Club Committees    6      Relationship with District Governor    7      Reports    8      Meetings    9      Board of Trustees Meeting    9      District Council Meetings    9      Board of Trustees Meeting    10      District Council Meetings    11      President's Training    11      President's Training    11      Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendix A – Sample Club Meeting Agenda    16      Appendix B – Serra Club Committee Assignments    17      Appendix D – Sample Nouni Table Discussion    20-21      Appendix D – Sample Nouni Table Discussion    20-21      Appendix F – Sample Round Table Discussion    20-21      Appendix F – Sample Interview with Pastors/Parish Priests.    22      Appendix F – Sample Interview with Pastors/Parish Priests.    22      Appendix F – Incoming President's Report of Incoming Officers    23      Appendix F – Incoming President's Rep		
Secretary    .5      Chaplain    .5      Chaplain    .5      Club Committees    .6      Relationship with District Governor    .7      Reports    .8      Meetings    .9      Board of Trustees Meeting    .10      District Council Meeting    .11      Spring District Leadership Conference    .11      Fall District/Regional Convention    .11      Serra International Convention    .12      Club President's Checklist    .13-14      Evaluating the Club President    .15      Appendix A – Sample Club Meeting Agenda    .16      Appendix B – Serra Club Committee Assignments    .17      Appendix C – Sample Noum Table Discussion    .20-21      Appendix E – Sample Round Table Discussion    .20-21      Appendix E – Sample Round Table Discussion    .20-21      Appendix F – Sample Round Table Discussion    .20-21      Appendix F – Sample Round Table Discussion    .20-21      Appendix F – Sample Round Table Discussion    .20-21      Appendix G – Current President's Report Incoming Officers    .23      Appendix F – Incoming President's Report Plan    .24		
Chaplain    .5      Club Committees    .6      Relationship with District Governor    .7      Reports    .8      Meetings    .9      Board of Trustees Meeting    .10      District Council Meetings    .9      Board of Trustees Meeting    .10      District Council Meetings    .11      President's Training    .11      Spring District Leadership Conference    .11      Fall District/Regional Convention    .12      Club President's Checklist    .13-14      Evaluating the Club President    .15      Appendix B - Serra Club Meeting Agenda    .16      Appendix B - Serra Club Committee Assignments    .17      Appendix C - Sample Club Meeting Agenda    .16      Appendix C - Sample Round Table Discussion    .00-21      Appendix E - Sample Round Table Discussion    .00-21      Appendix F - Sample Round Table Discussion    .20-21      Appendix G - Carrent President's Report Plan    .24      Appendix G - Carrent President's Report Plan    .24      Appendix G - Lorent President's Report Plan    .24      Appendix I - Incoming President's Report Initial Planning Reports		
Relationship with District Governor    7      Reports    8      Meetings    9      Board of Trustees Meeting    10      District Council Meeting    11      President's Training    11      Spring District Leadership Conference    11      Fall District/Regional Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendices    16      Appendix A Sample Club Meeting Agenda    16      Appendix B Serra Club Committee Assignments    17      Appendix C Sample Crustonal Chart    18      Appendix C Sample Round Table Discussion    20-21      Appendix E Sample Round Table Discussion    20-21      Appendix F Sample Round Table Discussion    20-21      Appendix H Incoming President's Report of Incoming Officers    23      Appendix H Incoming President's SLPC Report    25      Appendix I Incoming President's Report Meeturs' Initial Planning Reports    26-29      Appendix J Year-end Vice-presidents' Initial Planning Reports    31-34      Appendix L Incoming President's Report    35      Appendix L Nominating Form for Distric		
Reports	Club Committees	6
Reports		_
Meetings	Relationship with District Governor	7
Meetings	Reports	
Club Meetings    9      Board of Trustees Meeting    10      District Council Meeting    11      President's Training    11      Spring District Leadership Conference    11      Fall District/Regional Convention    11      Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendices    16      Appendix B - Serra Club Committee Assignments    17      Appendix C Sample Organizational Chart    18      Appendix C Sample Nomination Form    19      Appendix F Sample Interview with Pastors/Parish Priests    22      Appendix F Sample Interview with Pastors/Parish Priests    23      Appendix F Sample Interview With Pastors/Parish Priests    22      Appendix F Sample Interview With Pastors/Parish Priests    22      Appendix F Sample Interview With Pastors/Parish Priests    22      Appendix F Sample Interview With Pastors/Parish Priests		
Board of Trustees Meeting    10      District Council Meeting.    11      President's Training    11      Spring District Leadership Conference    11      Fall District/Regional Convention    11      Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendices    16      Appendix A Sample Club Meeting Agenda    16      Appendix B Serra Club Committee Assignments    17      Appendix B Serra Club Committee Assignments    18      Appendix C Sample Organizational Chart    18      Appendix D Sample Nomination Form    19      Appendix F Sample Round Table Discussion    20-21      Appendix F Sample Round Table Discussion    20-21      Appendix F Sample Interview with Pastors/Parish Priests.    22      Appendix F Sample Interview with Pastors/Parish Priests.    23      Appendix G Current President's Report of Incoming Officers    23      Appendix I Incoming President's StPC Report    25      Appendix I Incoming Vice-presidents' Initial Planning Reports    26-29      Appendix I Year-end Vice-presidents' Reports.    31-34 </td <td>Meetings</td> <td></td>	Meetings	
District Council Meeting    11      President's Training    11      Spring District Leadership Conference    11      Fall District/Regional Convention    11      Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendices    16      Appendix B Sample Club Meeting Agenda    16      Appendix B Serra Club Committee Assignments    17      Appendix C Sample Organizational Chart    18      Appendix D Sample Nomination Form    19      Appendix E Sample Interview with Pastors/Parish Priests    22      Appendix F Sample Interview with Pastors/Parish Priests    22      Appendix F Sample Interview of Report of Incoming Officers    23      Appendix I Incoming President's Report /Plan    24      Appendix I Incoming President's SLPC Report    30      Appendix J Year-end President's Report    30      Appendix J Year-end President's Report    30      Appendix J Year-end Vice-presidents' Reports    31-34      Appendix K Nominating Form for District Governor    35      Appendix K Nominating Form for District Governor    35		
President's Training    11      Spring District Leadership Conference    11      Fall District/Regional Convention    11      Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendices    16      Appendix B    - Sample Club Meeting Agenda      Appendix B    - Serra Club Committee Assignments      Appendix C    - Sample Organizational Chart      Appendix D    - Sample Round Table Discussion      Appendix F    - Sample Round Table Discussion      Appendix G    - Current President's Report of Incoming Officers      Appendix G    - Current President's Report /Plan      Appendix I    - Incoming President's Report      Appendix I    - Incoming Vice-presidents' Initial Planning Reports      Appendix J    - Year-end President's Report      Appendix J    - Year-end Vice-presidents' Reports      Appendix S    - Nominating Form for District Governor      Appendix K    - Nominating Form for Regional Director      Appendix H    - Incoming Tresident's Reports      Appendix G    - Veariend Vice-presidents' Reports      Appendix I	e	
Spring District Leadership Conference    11      Fall District/Regional Convention    11      Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendices    16      Appendix B Sample Club Meeting Agenda    16      Appendix C Sample Organizational Chart    18      Appendix D Sample Nomination Form    19      Appendix E Sample Round Table Discussion    20-21      Appendix F Sample Interview with Pastors/Parish Priests    22      Appendix G Current President's Report of Incoming Officers    23      Appendix I Incoming President's SLPC Report    25      Appendix I Incoming President's SLPC Report    30      Appendix J Year-end President's Reports    31-34      Appendix J Year-end President's Reports    31-34      Appendix J Year-end President's Reports    31-34      Appendix L Nominating Form for District Governor    35      Appendix K Nominating Form for Club President    36      Appendix M Position Description for Club President    37		
Fall District/Regional Convention    11      Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendices    16      Appendix B Serra Club Committee Assignments    17      Appendix C Sample Organizational Chart    18      Appendix E Sample Nomination Form    19      Appendix F Sample Round Table Discussion    20-21      Appendix G Current President's Report of Incoming Officers    23      Appendix G Current President's Report of Incoming Officers    23      Appendix I Incoming President's Report.    25      Appendix I Incoming President's Report.    30      Appendix J Year-end President's Report.    30      Appendix J Year-end Vice-presidents' Reports.    31-34      Appendix K Nominating Form for District Governor    35      Appendix L Nominating Form for Club President    36      Appendix L Nominating Form for Club President    37		
Serra International Convention    12      Club President's Checklist    13-14      Evaluating the Club President    15      Appendices    16      Appendix B Serra Club Committee Assignments    17      Appendix C Sample Organizational Chart    18      Appendix D Sample Nomination Form    19      Appendix F Sample Round Table Discussion    20-21      Appendix G Current President's Report of Incoming Officers    23      Appendix I Incoming President's Report of Incoming Officers    23      Appendix I Incoming Vice-presidents' Initial Planning Reports    26-29      Appendix J Year-end President's Report    30      Appendix J Year-end Presidents' Reports    31-34      Appendix K Nominating Form for District Governor    35      Appendix K Nominating Form for Club President 'Appendix K Nominating Form for Club President 'Appendix K Nominating Form for Club President 'Appendix K Nominating Form for Listrict Governor    36		
Club President's Checklist    13-14      Evaluating the Club President    15      Appendices    16      Appendix A Sample Club Meeting Agenda    16      Appendix B Serra Club Committee Assignments    17      Appendix C Sample Organizational Chart    18      Appendix D Sample Nomination Form    19      Appendix E Sample Round Table Discussion    20-21      Appendix F Sample Interview with Pastors/Parish Priests    22      Appendix G Current President's Report of Incoming Officers    23      Appendix I Incoming President's Report/Plan    24      Appendix I Incoming President's Report    25      Appendix J Year-end President's Report    30      Appendix J Year-end President's Report    30      Appendix J Year-end President's Report    30      Appendix K Nominating Form for District Governor    35      Appendix K Nominating Form for Regional Director    36      Appendix K Nominating Form for Club President    37	Fall District/Regional Convention	11
Evaluating the Club President    15      Appendices    16      Appendix B Serra Club Committee Assignments    17      Appendix C Sample Organizational Chart    18      Appendix D Sample Nomination Form    19      Appendix E Sample Round Table Discussion    20-21      Appendix F Sample Interview with Pastors/Parish Priests    22      Appendix G Current President's Report of Incoming Officers    23      Appendix I Incoming President's Report/Plan    24      Appendix I Incoming Vice-presidents' Initial Planning Reports    26-29      Appendix J Year-end President's Report    30      Appendix J Year-end Vice-presidents' Reports    31-34      Appendix K Nominating Form for District Governor    35      Appendix K Nominating Form for Regional Director    36      Appendix M Position Description for Club President    37	Serra International Convention	12
Appendices    16      Appendix B Serra Club Committee Assignments    17      Appendix C Sample Organizational Chart    18      Appendix D Sample Nomination Form    19      Appendix E Sample Round Table Discussion    20-21      Appendix F Sample Interview with Pastors/Parish Priests    22      Appendix G Current President's Report of Incoming Officers    23      Appendix I Incoming President's SLPC Report    25      Appendix I Incoming Vice-presidents' Initial Planning Reports    26-29      Appendix J Year-end President's Report    30      Appendix J Year-end Vice-presidents' Reports    31-34      Appendix K Nominating Form for District Governor    35      Appendix K Nominating Form for Regional Director    36      Appendix L Nosition Description for Club President    37	Club President's Checklist	
Appendix A Sample Club Meeting Agenda16Appendix B Serra Club Committee Assignments17Appendix C Sample Organizational Chart18Appendix D Sample Nomination Form19Appendix E Sample Round Table Discussion20-21Appendix F Sample Interview with Pastors/Parish Priests22Appendix G Current President's Report of Incoming Officers23Appendix H Incoming President's Report/Plan24Appendix I Incoming President's SLPC Report25Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports30Appendix J Year-end President's Report31-34Appendix K Nominating Form for District Governor35Appendix K Nominating Form for Club President37	Evaluating the Club President	15
Appendix A Sample Club Meeting Agenda16Appendix B Serra Club Committee Assignments17Appendix C Sample Organizational Chart18Appendix D Sample Nomination Form19Appendix E Sample Round Table Discussion20-21Appendix F Sample Interview with Pastors/Parish Priests22Appendix G Current President's Report of Incoming Officers23Appendix H Incoming President's Report/Plan24Appendix I Incoming President's SLPC Report25Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports30Appendix J Year-end President's Report31-34Appendix K Nominating Form for District Governor35Appendix K Nominating Form for Club President36Appendix M Position Description for Club President37	Appendices	
Appendix B Serra Club Committee Assignments17Appendix C Sample Organizational Chart18Appendix D Sample Nomination Form19Appendix E Sample Round Table Discussion20-21Appendix F Sample Interview with Pastors/Parish Priests22Appendix G Current President's Report of Incoming Officers23Appendix H Incoming President's Report/Plan24Appendix I Incoming President's SLPC Report25Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports30Appendices J-1 to J-4 Year-end Vice-presidents' Reports31-34Appendix K Nominating Form for District Governor35Appendix L Nominating Form for Club President37	Appendix A Sample Club Meeting Agenda	
Appendix C Sample Organizational Chart18Appendix D Sample Nomination Form19Appendix E Sample Round Table Discussion20-21Appendix F Sample Interview with Pastors/Parish Priests22Appendix G Current President's Report of Incoming Officers23Appendix I Incoming President's Report/Plan24Appendix I Incoming President's SLPC Report25Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports26-29Appendix J Year-end President's Report30Appendices J-1 to J-4 Year-end Vice-presidents' Reports31-34Appendix K Nominating Form for District Governor35Appendix L Nominating Form for Club President37		
Appendix D Sample Nomination Form19Appendix E Sample Round Table Discussion20-21Appendix F Sample Interview with Pastors/Parish Priests22Appendix G Current President's Report of Incoming Officers23Appendix H Incoming President's Report/Plan24Appendix I Incoming President's SLPC Report25Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports26-29Appendix J Year-end President's Report30Appendix K Nominating Form for District Governor35Appendix K Nominating Form for Club President37		
Appendix E Sample Round Table Discussion.20-21Appendix F Sample Interview with Pastors/Parish Priests.22Appendix G Current President's Report of Incoming Officers.23Appendix H Incoming President's Report/Plan.24Appendix I Incoming President's SLPC Report.25Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports.26-29Appendix J Year-end President's Report.30Appendices J-1 to J-4 Year-end Vice-presidents' Reports.31-34Appendix K Nominating Form for District Governor.35Appendix L Nominating Form for Regional Director.36Appendix M Position Description for Club President.37		
Appendix F Sample Interview with Pastors/Parish Priests.22Appendix G Current President's Report of Incoming Officers23Appendix H Incoming President's Report/Plan24Appendix I Incoming President's SLPC Report25Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports26-29Appendix J Year-end President's Report30Appendices J-1 to J-4 Year-end Vice-presidents' Reports31-34Appendix K Nominating Form for District Governor35Appendix L Nominating Form for Club President36Appendix M Position Description for Club President37		
Appendix G Current President's Report of Incoming Officers23Appendix H Incoming President's Report/Plan24Appendix I Incoming President's SLPC Report25Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports26-29Appendix J Year-end President's Report30Appendices J-1 to J-4 Year-end Vice-presidents' Reports31-34Appendix K Nominating Form for District Governor35Appendix L Nominating Form for Regional Director36Appendix M Position Description for Club President37		
Appendix H Incoming President's Report/Plan.24Appendix I Incoming President's SLPC Report.25Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports.26-29Appendix J Year-end President's Report.30Appendices J-1 to J-4 Year-end Vice-presidents' Reports.31-34Appendix K Nominating Form for District Governor.35Appendix L Nominating Form for Regional Director.36Appendix M Position Description for Club President.37		
Appendix I Incoming President's SLPC Report25Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports26-29Appendix J Year-end President's Report30Appendices J-1 to J-4 Year-end Vice-presidents' Reports31-34Appendix K Nominating Form for District Governor35Appendix L Nominating Form for Regional Director36Appendix M Position Description for Club President37		
Appendices I-1 to I-4 Incoming Vice-presidents' Initial Planning Reports26-29Appendix J Year-end President's Report30Appendices J-1 to J-4 Year-end Vice-presidents' Reports31-34Appendix K Nominating Form for District Governor35Appendix L Nominating Form for Regional Director36Appendix M Position Description for Club President37		
Appendix J Year-end President's Report.30Appendices J-1 to J-4 Year-end Vice-presidents' Reports.31-34Appendix K Nominating Form for District Governor.35Appendix L Nominating Form for Regional Director.36Appendix M Position Description for Club President.37		
Appendices J-1 to J-4 Year-end Vice-presidents' Reports		
Appendix K Nominating Form for District Governor		
Appendix L Nominating Form for Regional Director		
Appendix M Position Description for Club President	•••	

#### INTRODUCTION:

### A Call to Leadership

The role of president is a call to leadership, leadership through cooperation between all club members, leadership through group action. This year will demand extra effort, hard work, prayer and humble dedication as well as a thorough understanding of the duties of the office.

As the year unfolds, let the following principles prevail:

- accept and delegate responsibility;
- communicate and network with club officers and club membership;
- □ set goals;
- motivate club officers and members to action.

This manual is intended primarily for the club president. It also will be helpful to the members of the club board of trustees.

# Being an Effective Club President

IT IS AN HONOR TO BE ELECTED PRESIDENT OF A SERRA CLUB. The club members have manifested their confidence in your ability to help the club realize the purposes for which it exists. The leadership you provide will determine the value and service of your club to your church and to your club members.

## **Responsibilities**

- Preside at club and board meetings
  - prepare agenda with assistance of club board
  - conduct each meeting according to suggested Serra procedures
- Schedule and utilize executive committee meetings to organize and implement club activities
  - use the 15-month calendar in planning club activities
- Appoint and oversee club committees
  - network with committee chairpersons on committee progress
  - attend committee meetings as often as possible
  - coordinate work of committees; check for duplications
  - help chairpersons identify and understand their responsibilities and duties
  - make sure officers and chairpersons submit well-written reports on a regular basis; require timely and detailed minutes from the secretary
- Work closely with the president-elect
  - give him or her specific assignments to assist you in your duties and help prepare him or her for the presidential office
- Represent your club:
  - at all interclub meetings and activities
  - at international, national, district and regional conventions
  - in community
  - in its contacts with local bishop
- Oversee development of club policy manual
- Perform such other duties as board of trustees may assign or as may be required by club's bylaws
- Serve as a member of district council
- Work with the district governor
- Prepare end-of-year report upon the expiration of term of office
- Induct new officers at first regular meeting in June

#### Resources

- Serra International Constitution and Bylaws
- USA Council Constitution
  and Bylaws
- USA Council Policy Manual
- Club Bylaws
- Handbook for Serrans
- Manuals of all other officers
- USAC Catalog of Merchandise
- SERRAN and serraUSA magazines
- the Serra Leader newsletter

# Club Officers

THE CLUB PRESIDENT WORKS CLOSELY with the four vice presidents, the secretary, treasurer, chaplain and trustees to strategize, plan, promote and coordinate the activities of the club. As the club's leader, it is the president's responsibility to ensure that both the goals of the club and the objectives of Serra International are accomplished. The responsibilities of each club officer are listed below. A more complete description of each position as well as their respective committees is detailed in the officer manuals.

## PRESIDENT-ELECT

### Responsibilities

- prepares for his/her term of office; provides smooth transition and continuity in club programs
- assists current president by active participation in club planning and activities
- determines with current president how he/she may:
  - best assist president
  - prepare for his/her term of office

## VICE PRESIDENT FOR VOCATIONS

#### Responsibilities

- chairs the club Vocation Committee
- coordinates and oversees all club vocation efforts
- promotes and encourages the formation of parish, diocesan and/or deanery church vocations committees
- invites and encourages the following to participate in club vocations efforts:
   Serrans
  - club chaplain
- studies particular needs and concerns at the parish level
- considers possible club activities and plans those programs that offer the greatest promise with the Vocations Committee

## VICE PRESIDENT FOR MEMBERSHIP

#### Responsibilities

- chairs the club Membership Committee
- coordinates and oversees all club membership efforts
- invites other club members to serve on this committee and as chairpersons of the following subcommittees:
  - Recruitment
    - ment Orientation
  - Induction
- Extension Mentoring
- Retention

The President-elect . . .

... will conduct an organizational conference during the month(s) before all new officers take office. This meeting will provide an orientation for newly-elected board members, all officers-elect and committee chairpersons on the club's goals and expectations for the next year.

Executive committee meetings with officers before and during your term of office gets *all* officers working together on club programs and goals.

Continued on next page

All officers must develop plans for their term of office with the president and president-elect. When the board approves the plans, the plans are announced to members, and the programs are implemented.

Remove Serra's light from under the bushel. Increased awareness of Serra assists in membership activities.

## Your Club and Your Diocese

Serra clubs assist the bishop in fulfiling one of his primary responsibilities to promote vocations in the diocese. In many dioceses, the vocations office creates and executes vocation programs throughout the diocese. To ensure that the club works with the diocese, especially the vocations office, regular meetings with the director(s) of the vocations office and bishop are an opportunity to coordinate activities.

## VICE PRESIDENT FOR PROGRAMS

Responsibilities

- prepares program "themes" for the year (see Programs Manual)
- chairs the club Programs Committee
- presides at meeting in absence of both the president and president-elect
- with the Programs Committee, plans, conducts and evaluates one year of bimonthly, educational Serran programs
- introduces speakers (or arranges for introduction)
- determines financial requirements of club programs
- coordinates programs with the club president and the club board of trustees
- ensures that the club programs clearly relate to the two objectives of Serra
- educates and informs club members on Catholic issues and subjects through programs (lectures, discussions, debates, videos or films and case studies)
- develops an evaluation plan for programs
- recommends Serrans for membership on the club program committee
- prepares an agenda for each program committee meeting
- through engaging, thought-provoking club prorgrams, carries out the second principle of Serra, namely, to further Catholicism by encouraging members, in fellowship, through education, to fulfill their Christian vocation to service

## VICE PRESIDENT FOR COMMUNICATIONS

### Responsibilities

- chairs the club Communications Committee
- coordinates and oversees all club communications efforts
- with the Communications Committee, develops a long-range plan for public relations with specific goals for the current year
  - establishes contact with and keeps the local media informed of Serra
    - events:
- Catholic newspaper editor
  - religious editors of secular newspapers
    - broadcast personnel
- keeps the serraUSA magazine informed of club events (see the magazine's *Callers to the Harvest* club activities section)
- keeps the district and region informed of club events
- serves on the club board of trustees
- develops a cadre of club spokespersons who are available to talk with the media as the need arises
- implements communications projects developed by the USA Council Communications Committee

## <u>Treasurer</u>

### Responsibilities

- obtains financial records of preceding fiscal years from predecessors
- takes charge of bank account
- arranges, through resolution, for new signatures in checking account

(checks are always signed by the treasurer and possibly countersigned by president or a vice president)

- reports financial status of the club at each trustee meeting
- reports delinquent members status
- has accounts audited at close of fiscal year
- remits club dues to USAC in timely manner
- pays speaker fee and expenses

## **Secretary**

#### Responsibilities

- notifies members, in writing, of appointments to club committees and special assignments
- reports visiting Serrans to their home club
- publishes and maintains club committee lists
- works with the club newsletter editor on the club bulletin/newsletter
- assists the president in preparing an agenda for each club meeting
- attends board meetings
- prepares and maintains a current roster of members
- takes minutes of each meeting for the permanent file
- keeps accurate and permanent attendance records at all club meetings
- maintains the permanent club history
- authenticates, by signature, all records and documents
- brings a copy of the International Constitution and Bylaws, USA Council Constitution and Bylaws, and club bylaws to each meeting
- brings the club and USA Council policy manuals to each meeting
- writes letters of appreciation to speakers
- prepares periodic reports as required

## **CHAPLAIN**

#### Responsibilities

attends:

- is familiar with the duties of each of the club officers
  - every regular club meeting
    - meetings of the board of trustees
    - district meetings
    - Serra International conventions and regional/district conventions
- acts as the liaison between the club, bishop, local priests and religious, and diocesan vocations director
- oversees the spiritual development of the club members
- attends chaplain's workshop at Serra conventions and district meetings
- works regularly with the club committees in the following ways: Programs
  - organizes a resource group of priests, religious and Serrans to plan the year's program
  - assists in the planning of a broad-based program
  - suggests specific topics and speakers
  - suggests books and pamphlets for study

## Officer Manuals

It is the responsibility of the current club president to make sure that all officers obtain and review copies of their office's manual.

The officers' manuals are:

- President's Manual
- Vocations Manual
- Membership Manual
- Program Manual
- Communications Manual
- Chaplain's Manual
- Treasure's Manual
- Secretary's Manual
- Parish Vocations Activity Manual
- Trustees Manual

Manuals are available for download online at www.serraus.org, or for purchase at the USA Council office. Call 888-777-6681.

#### Vocations

• aids the committee in finding specific, material ways to create an atmosphere in which vocations can flourish

#### Membership

- screens potential Serrans
- shares his knowledge of the parish and diocesan structures
- suggests parishes from which new members could be invited
- introduces the membership chairperson to the pastors of parishes where Serra in not represented

## **Club** Committees

As an ex-officio member of every committee, the president ensures that each committee functions effectively and contributes to the overall work of the club by appointing the members of each committee. Every club member has particular skills and interests; assignments can be made accordingly. The key to a successful committee, and successful club, is that each member takes responsibility for some aspect of the club's efforts. Committee appointments should be developed prior to taking office and announced soon after the president's election.

Committees should be organized prior to elections and begin meeting immediately after the elections. The president should help committees:

- plan the year
- set goals
- develop effective technique for discussing matters
- encourage the full participation of all members
- discourage any one person from "taking over"
- encourage creative discussions that stimulate new ideas

# Relationship With the District Governor

The club president and district governor work together in five areas:

- 1. coordinating the governor's annual visit
- 2. forming new clubs (extension)
- 3. maintaining regular communication between the club and the governor
- 4. developing a district plan, especially in vocations and membership programs
- 5. membership on the district council

### The Governor's Annual Visit

The district governor is required to make one formal visit to each club before the district/regional convention. The club president can assist the governor in preparation for and during his or her visit in the following ways:

- arrange the visit by correspondence no later than July 1
- suggest an alternate date in case of cancellation
- complete the current president's report of incoming officers by May 31
- complete the President's Report/Plan by May 31
- complete the incoming president's Spring Leadership Planning Conference Report by May 31
- announce the governor's visit several club meetings in advance to encourage good attendance, and advise club members that:
  - the governor will meet with the whole club either as a speaker or as a part of a forum
  - the meeting will focus on business matters only
- arrange for the governor to meet with the board of trustees
  - list questions and problems to be discussed
  - determine the specific committee matters to be addressed
- conduct a club review in advance of the governor's visit to determine club's strengths and weaknesses
- provide governor with any information to help with his or her review of the club's progress, including:
  - Incoming President's Report/Plan
  - Incoming Vice-president's Initial Planning Report
  - reports on events that have already taken place

### Forming New Clubs (Extension)

- assist the governor identify areas where new clubs may be formed
- help establish district extension teams to charter of new clubs

### Maintaining Regular Communication

- seek the governor's counsel on resolving club problems
- advise governor of unique programs and projects that could be adapted by other clubs
- coordinate any cooperative program or projects with district Serra clubs through the governor and district council
- send copies of all correspondence with USAC and other clubs to the governor
- use the governor as the club's liaison with USAC regional directors

## The USAC Office

The USAC office houses the professional staff who keep the organization functioning on a day-to-day basis. The office is located at 65 East Wacker PI., Suite 802, Chicago IL 60601. Phone: 888-777-6681. Fax: 888-777-6803.

The USAC staff:

- prepares timely, informative and educational literature
- updates manuals and literature as needed
- publishes *serraUSA* magazine and *the Serra Leader* newsletter
- provides information and assistance as requested
- organizes various meetings including SuperWeekend
- works with other vocations-related national organizations to further the objectives of the USA Council
- maintains the databases for USAC membership
- maintains the USAC website

As a resource, the office:

- mails out audio/visual aids and written material for club meetings
- sells Serra merchandise

## Reports

The president is required to prepare formal reports twice a year. The following reports are required at the beginning of the fiscal year. These reports are due on May 31:

- Incoming President's Report of Incoming Officers (Appendix G)
- Incoming President's SLPC Report (Appendix H)
- Incoming President's Report/Plan (Appendix I)

Each vice-president is required to submit planning reports for approval by the Club Board of Trustees at the June Board meeting (Appendix I-1 to I-4). These are internal planning reports and should be retained for review by the district governor during his or her club visit.

Copies of the Incoming Reports will be submitted to the current club president annually in early March.

The following reports are due prior to the end of the fiscal year on May 1 to the district governor and on May 31 to the regional director and to the Chicago office for the club's central files.

• Year-End President's Report (Appendix J)

At the end of each fiscal year each vice-president is require to submit a Year-End Report. While no date is specified it is strongly recommended that a draft of this report be given to the incoming vice-president for use at the Spring Leadership Planning Conference, and that a final report be given to the president for his or her use in preparing the Year-End President's Report. These Year-End Reports should be submitted to the Club Board of Trustees for their review and information (Appendix J-1 to J-4).

The club presidents and Board of Trustees are required to submit a Nominating Form for District Governor-elect to the District Council annually. The current governor is required to send the nominating form to the each club president at least 60 days prior to the SLPC. Appendix K is a sample of the current form.

Elections for USA Council Regional Directors are held annually. Regional directors in even-numbered regions are elected in even numbered years; regional directors in odd-numbered regions are elected in odd years. Each club in the region electing a new regional director should submit a Nominating Form during the fall but no later than December 1 to the chairman of the Regional Nominating Committee. The chairman of the Regional Nominating Form to each club president (Appendix L).

Report forms are available at the back of this manual and at www.serraus.org.

# Meetings

**PRIMARY RESPONSIBILITIES OF THE CLUB PRESIDENT** are to lead Serra club, board and executive committee meetings. With the cooperation and guidance of the local bishop, club presidents ensure that the goals of USAC and Serra International are accomplished in his or her area. Regular contact with the district governor and the USA Council's regional director is recommended to keep updated with Serra's goals.

In addition, the club president is expected to attend and participate in president's training and the Spring Leadership Planning Conference, fall district/regional convention and international convention. District councils include the club presidents as part of their membership. President's active participation on the council will benefit the club and the district.

## **CLUB** MEETINGS

As the presider at club meetings, the president conducts any brief business and oversees the planned program for that meeting. The meetings themselves are primarily the responsibility of the vice president for programs and the program committee.

## Before the Meeting

- Review agenda so that the meeting lasts approximately one hour and a half. (See *Program Manual* for sample agenda and *Appendix A Sample Club Meeting Agenda*)
- Be certain your committees have:
  - checked on speaker, food, physical arrangements
  - an alternate program available, in case one is needed
  - arranged to greet visitors on arrival
  - an efficient system of collecting meal fees (if necessary)
- Clarify instructions to other club officers or members on details and responsibilities that have been delegated to them.
- Encourage club members to invite guests and potential members:
  - to acquaint them with the goals and objectives of Serra
  - to meetings that may have special appeal to non-Serrans

## During the Meeting

- Be confident, brief and audible.
- Adhere to the timetable as outlined in your agenda.
- Along with the board, take your place at tables two minutes before start time as reminder for the club to assemble.
- Ask the chaplain to say grace, or in the absence of a priest, do it yourself or ask another officer.
- Supervise the serving of meals; it should not be hurried or delayed.
- Introduce visitors (or delegate to another officer or member-host).
- Congratulate members on birthdays, anniversaries and honors received.
- Express sympathy for those ill or in sorrow.
- Conduct necessary business before the meal, if there is one. (Refer detailed and undeveloped matters to board and/or committee.)

Continued on next page

## **Suggestions for Success**

Below you will find club meeting tips from past club presidents.

- Refrain from using the bell or gavel too frequently.
- Refrain from calling the meeting to order while meal and fellowship are in progress.
- Give members the full, allotted time to eat and talk with each other.
- If action of membership is required, handle matters as expeditiously as possible.
- Post or distribute notices and highlights of board meetings and other events.
- In general, it is better to send members away with questions unanswered than to bore them with lengthy discussions in which pertinent remarks become more and more infrequent.

## **Speaker Introductions**

The chairperson should:

- keep the introduction brief
- cite the speaker's experience on the assigned subject
- give the speaker's name and title in full, as well as title of his or her talk
- establish the relationship of the topic to the program theme

USA Council of Serra International

## When to Have a Board Meeting

Late afternoon meetings are recommended over luncheon meetings; before or after a regular club meeting is "meeting overload." Many clubs find it pleasant to meet in the evening at the homes of members of board of trustees.

## **Suggestions for Success**

Below are some recommendations for the presider at any club meeting:

- Start as soon as a quorum arrives (board members will be impressed with the necessity of arriving on time).
- Encourage an informal atmosphere, but run the meeting according to *Robert's Rules of Order.*
- Have a copy of the club bylaws available at all meetings.
- Freely discuss all proper motions.
- Assist in directing deliberations, avoiding controversy and speeding action to a satisfactory conclusion.
- Keep discussion focused on the business at hand.
- Remind all speakers that they should address their remarks to the chair.
- If, as chairperson, you must leave the room or if you wish to speak on a motion, be sure to relinquish responsibilities as chair to someone else.
- Carefully and consistently observe the official duties and responsibilities of the office of president.

#### • Make important announcements.

- Call on the chairperson-of-day to introduce the speaker.
- Thank speaker or program participants.
- Invite chaplain to lead the Serra Prayer for Vocations or the Prayer for Perseverance of Vocations.
- Adjourn promptly at designated time.
- Instruct secretary to send a letter of appreciation to speaker.

## **BOARD OF TRUSTEES MEETINGS**

The president meets with the Board of Trustees to properly conduct the club's business. This meeting is an opportunity for club officers to effectively and efficiently coordinate the work of the club, both its internal activities as well as its external vocation efforts. It is highly recommended that the board meet at a regular time that is not before or after a regular meeting but on a day of the month that is most suitable to the majority of trustees.

### Before the meeting:

- Announce the date of the board of trustees meeting in the club bulletin and at the preceding club meeting.
- Put together the meeting agenda and mail it to each officer and trustee.
- Notify all officers and trustees in writing one week prior to the meeting.
- Notify all committee chairs to prepare a report, preferably in writing, on completed activities and work in progress.
- Follow-up with officers and trustees as needed to remind them of the upcoming meeting.

### Recommended Agenda for Board Meeting

In the first 10 minutes:

- call meeting to order
- prayer
- call roll (minutes should show those present and absent)
- read, correct and approve minutes of last meeting
- make notes of unfinished business for subsequent discussions
- financial report

### Remainder of meeting:

- officer reports (resignations, transfers, new members, special events)
- committees reports
- unfinished business from minutes of last meeting
- new business (refer work to a committee where practical and expedient)
- project events for next 60 days
- make suggestions for good of club, district, USAC, International
- set time and date for next meeting
- adjourn

## **DISTRICT COUNCIL MEETING**

District Councils are made up of the governor, club presidents and past governors. Their goals and purposes are to plan and promote district-wide events and to deal with district-wide concerns.

## PRESIDENT'S TRAINING

To assist presidents in planning and organizing their Serra year, the district governor will provide a three- to four-hour training and planning session *before* the important Spring Leadership Planning Conference. This session provides the basis on which the president builds his/her 15-month calendar for the club year and accelerates planning with/by club officers.

## SPRING LEADERSHIP PLANNING CONFERENCE

Spring Leadership Planning Conferences are presented by the district governor and the district council each year in the spring but prior to May 15 as the orientation and planning grounds for all club officers. Attendance at the conference is required of all club officers including the club president.

The conference is a program of instruction in the goals, purpose and objectives of the club, with emphasis on *planning* by all club officers. Club presidents meet with the district council during the year and discuss plans for the club and district. Officers continue developing their 15-month calendars. District councils often hold one of their meetings at this time. It is an opportunity to meet and talk with past district governors, international and national council board members and others with longtime experience and dedication in Serra. This is the president's primary opportunity to compare notes and exchange ideas with other club presidents.

## FALL DISTRICT/REGIONAL CONVENTION

The fall district/regional convention, held annually between Sept. 15 and Nov. 30, is the annual meeting of all Serrans within a district, group of districts or a region. The program focuses on spiritually inspiring presentations, workshops for various committees, and fellowship between club officers and members. There are formal and informal opportunities to better understand what Serra's work is all about. These meetings give Serrans and their families the opportunity to meet regional Serrans who share similar goals, problems, etc., and these friendships will enhance the Serra and personal lives of attendees. The workshops provide practical counseling on club problems and programming.

Continued on next page

Active district committees involving governors, past governors and club presidents provide an excellent means for forming and implementing coordinated district programs.

## Meeting Idea

An early meeting of the bishop, vocation director, club chaplain, president and president-elect to obtain bishop's approval of club plans for the year will provide a real boost for both the church and Serra.

# Delegates, Alternates and Proxies

According to the Serra International Constitution and Bylaws, each duly chartered and active club is allowed one vote on all matters decided at the delegates' meeting at the international convention including approving the International budget for the coming year, voting on any amendments to the Constitution and Bylaws, and electing the new International officers.

A delegate is the duly elected member of the club who will cast the club's vote on matters before the delegates. An alternate also is elected and only votes if the delegate is unable to do so.

If no one from the club will attend the convention, a proxy should be designated. A proxy must be a Serran from a club that is in the same district as the club to be represented. District governors or a neighboring club could help with them.

Delegate credential forms are available from the Serra International office (not the USA Council office). Look for them in the Bellringers newsletter, published by Serra International, as the convention approaches.

## SERRA INTERNATIONAL CONVENTION

The Serra International convention is the annual opportunity for the Serra family to gather together in workshops, prayer and fellowship. It is highly recommended that club presidents attend the international convention at the beginning of their term; whenever possible, arrange to have your chaplain attend also. The international convention is the club president's opportunity to:

- confer with USAC and International officers and other club presidents
- discuss club problems with members of staff
- see and study exhibits of programs and plans for club activity
- attend discussion groups to exchange ideas
- on return, present detailed report to your members at a July or August meeting

If the club president cannot attend, it is his or her responsibility to make certain that the club is well represented. If no club members are able to attend the convention, the president must arrange for a neighboring club to serve as proxy at the international delegates' meeting. When the club representative, usually the club delegate or alternate, returns from the convention, the club president should get an official report, including the delegates' book, from the official club representative.

## Club President's Checklist (15-Month Calendar)

### March

- Meet with current president to gain benefit of his/her experience
- Start planning as soon as *nominated* for office
- Hold *regularly* scheduled executive committee meetings with officers to initiate planning, setting themes, programs, etc.
- Attend incoming President's Training with district governor
- Inform USAC office of new club officers

#### April

- Attend Spring Leadership Planning Conference. Stress club attendance.
- Continue developing 15-month calendar
- Encourage attendance at international convention
- Start officers on the development of committees
- Schedule executive committee meetings

#### May

- Schedule meeting with bishop to review and gain approval of programs
- Finalize 15-month calendar
- Schedule executive committee meeting
- Contact incoming district governor to schedule his/her club visit before regional/district convention

#### June

- Meet with committee chairpersons
- Attend international convention
- Present to club the goals for the year
- Be sure that names of incoming club officers have been sent to USAC's Chicago office

#### July

- Fine-tune club programs/activities for the year
- Padre Serra's feast day, July 1

#### August

- Fill out President's/Club's Goal-Setting Report and submit to governor by Aug. 15
- Commemorate death of Fray Junipero Serra (Aug. 28, 1784)
- Organize Fall Membership Campaign
- Help district council form new clubs

#### September

- Attend district/regional convention
- Meet with director of diocesan vocation office and club vice president for vocations
- Plan on formation of new club in area

#### **International Awards**

Vocation Affirmation Award To the district with the best vocation affirmation program

Father Junipero Serra Awards (two) For furthering Catholicism and promoting vocations, and torecognize those Serra clubs or districts in the U.S that excel in promoting the two objectives of Serra

*Outstanding Newsletter Award* To recognize the best club newsletter

*"Share Serra" Award* To recognize the work done by club vice presidents for communications

Archbishop Cousins Award To the club chaplain who has made a contribution with his presence and efforts

Applications for these awards are available from Serra International at 800.488.4008. Look for them in the Bellringers newsletter.

## **USAC** Awards

As part of its continuing emphasis to recognize the efforts of energetic and productive Serrans and clubs, the USA Council developed the following awards:

- Annual Outstanding USA
  Council Serran Award
- Distinguished District Governor Award
- Honor Club Award
- Distinguished President Award
- Club Membership Campaign Awards
- USAC Outstanding Newsletter
  Award

For a complete listing of awards and requirements, call the USAC office at 888.777.6681 and request a copy of the USAC Awards Program booklet.

#### November

• Meet with committee chairpersons

#### December

- Club Christmas gathering
- Complete President's January Report and submit to district governor by Jan. 1

### January

- Appoint Nominating Committee
- Submit club's nominee for International Board of Trustees and USA Council officers and board members
- Be involved in selection of governor-elect
- Consider nominees for USAC and Serra International awards
- Participate in National Vocation Week; material available from NCCV

### February

- Attend district council meeting
- Celebrate Serra International Founders' Day Feb. 27, 1935
- Submit nominations for Archbishop William E. Cousins Award, Fr. Junipero Serra Award for Promoting Vocations, Fr. Junipero Serra Award for Furthering Catholicism and Outstanding Newsletter Award to district governor by March 1
- Participate in World Day of Prayer for Consecrated Life; material available from NCCV

### March

- Elect new club officers
- Notify governor-elect and USAC of new club officers' names, addresses, phone numbers and fax numbers

### April

- Attend Spring Leadership Planning Conference with all new club officers
- Celebrate World Day of Prayer for Vocations, the third Sunday after Easter; materials available from NCCV

### May

- Submit credentials for club's delegate to the international convention (must be postmarked 30 days before convention)
- Conduct a transitional meeting for retiring and incoming club officers

## Evaluating the Club President

From time to time the club president should rate his or her work as "S" (Strong), "A" (Average), or "W" (Weak) on the list of statements which follow:

- 1. I fully understand and subscribe to the objectives of Serra International and the USA Council.
- 2. I set with the board of trustees achievable club goals for the year and fulfilled them.
- 3. I am thoroughly acquainted with my club Constitution and Bylaws, the Serra International Constitution and Bylaws, the USA Council Constitution and Bylaws, and the *Handbook for Serrans*.
- 4. I am familiar with the promotional literature like the *SERRAN*, serra*USA*, USAC's *Serra Leader* and various services of the Council's Chicago office.
- 5. I know and work closely with my district governor.
- 6. I have attended or made plans to attend all district council meetings, regional/district conventions and the international convention.
- 7. Other club officers and club members have participated in or planned to attend district meetings, regional/district conventions and the international convention.
- 8. I have appointed responsible and dedicated committee chairpersons and committee members.
- 9. Our club committee chairpersons and committee members know their jobs and perform them capably.
- 10. I have clearly divided the work and responsibility of the club secretary.
- 11. I adhere to the objectives of the USA Council in planning and executing internal programs.
- 12. I meet with committee chairpersons regularly.
- 13. Club members are satisfied with internal programs.
- 14. I arranged for a visit of the district governor and had my reports ready.
- 15. I have conferred with my successor before going out of office.
- 16. I have arranged a joint meeting of incoming and outgoing board of directors and committees to prepare for the new administration.
- 17. I submitted necessary reports when due.
- 18. I performed my very best at all times.
- 19. As a final responsibility, I supervised the preparation of the budget and proper accounting of club finances, including annual audit.

# Appendix A -- Sample Club Meeting Agenda

# Serra Club of <u>(name of club)</u> Meeting of <u>(date)</u>

12:15	Meet for Lunch/prayer Lunch
12:35	Open: "Welcome to another exciting meeting of our Serra Club." Thanks to Greeter <u>(name of greeter)</u>
12:37	Vocation Talk by <u>(name of club member)</u>
12:42	Committee Announcements
12:47	Special Matters/Announcements
12:50	Chaplain's Message by <u>(name of chaplain)</u>
12:54	Speaker Introduction (see <b>Program Manual</b> for biographical information) Introduction by <u>(name of club member)</u> Speaker: ( <u>name of speaker)</u>
1:29	Thanks to speaker
	Announcement of Next Program by (name of club member making the announcement, name of speaker, name of topic)

1:30 Prayer for Vocations/Adjourn

# Appendix B -- Serra Club Committee Assignments

Please indicate your preference for Committee Assignments.

I.	Vocations Committee Possible projects: (list projects for the year)		
	Name	Phone	
II.	Program Committee Possible projects: (list projects for the year)		
	Name	Phone	
III.	Membership Committee Possible projects: (list projects for the year)		
	Name	Phone	
IV.	<b>Communications Committee</b> Possible projects: (list projects for the year)		
	Name	<u>Phone</u>	
V.	Social Programs Possible projects: (list projects for the year)		
	Name	<u>Phone</u>	

# Appendix C -- Sample Organizational Chart

## The Serra Club of <u>(name of club)</u> Organizational Chart

District Governor			
President	President-Elect		
Vice President-Vocations	Vice President-Programs		
Committee Members	Committee Members		
Vice President-Communications	Vice President-Membership		
Committee Members	Committee Members		
Secretary	Treasurer		
Chaplain	Editor		
Trustee	Trustee		
Trustee	Foundation Representative		

## Appendix D -- Sample Nomination Form

Nominations for (Serra Year)

**Instructions:** The bylaws require an election in <u>(date)</u> of each year. Please note your nominations below, include yourself if you want to serve at a specific post (e.g., secretary, treasurer) and return it to <u>(name of chair of Nominating Committee)</u>, chair of the Nominating Committee.

\_\_\_\_\_

I would like to place the following names before the Nominating Committee:

President		
Four Vice Presidents: Vocations		
Programs		
Membership		
Communications		
Secretary		
Treasurer		
Editor		
Other Committee Chairs (Affi	rmation, Fellowship) Name	Committee
I, myself would be happy to ser	ve as (name of office)	for our club.
Name (name of club member)		
Please return to: (name	and address of chair of Nominatin	<u>g Committee)</u>

## Appendix E -- Sample Round Table Discussion

**Instructions:** Duplicate this page and the next for each club member; distribute to all members at a forum meeting; divide into groups of six to discuss each issue; each group selects a group "spokesperson"; one member keeps notes and all "spokespersons" report to president at the end of the meeting.

### I. Purpose and Goals

- What should Serra be doing?
- Should we be limited just to vocations?
- Should we provide a resource group to the Bishop?
- · Should Serra provide leadership to the Catholic community?

### Group Answer:

### II. Achieving the Goals

What can we do to best achieve our goals? Organization? Committees? Direct constant communication with the diocese? Publicity? External Program ideas?

## Group Answer:

## III. Organization of Our Club

- Should we expand beyond our current structure?
- · Add a Trustee for Religious Life? Social events? Community Service?
- Which committee will you serve on?

## Group Answer:

## **IV.** Programs

- Are the programs of the quality we should have?
- · Are we using the programs developed by the USAC Programs Committee?
- · Should we have non-religious (government, sports) programs?
- What are your program suggestions?
- What kind of coverage should be in the bulletin/newsletter?

## Group answer:

## V. Membership

- What can we do to bring in members?
- Where do we find them (lectors, lay ministers, ushers, parish council)?
- How do we improve attendance?
- What are the pros and cons of requiring that a member attend a percentage of meetings?
- · How do we encourage members to bring in friends, acquaintances, members of other Parishes?
- Should we require that each member bring a guest?
- · Are we conducting and annual membership drive?

## Group Answer:

### VI. New Ideas

•

What else can Serra be doing?

## Group Answer:

## Appendix F -- Sample Interview with Pastors/Parish Priests

Instructions: Call to arrange time for meeting. Request President of Men's/Women's Club, Parish Council, Lectors, Finance Committee, be present. Explain Serra history, goals, benefits, and structure.

Date Meeting Arranged		
Meeting Date		
Meeting Time		
Meeting Place		
Serran Assigned to Contact Name/Phone	Date of Contact	Comments
Parish Council Members		
Eucharistic Ministers		
Lectors		
·		
Ushers		
Men's/Women's Club Members		
ΡΤΑ/ΡΤΟ		
Others		



## USA COUNCIL OF SERRA INTERNATIONAL CURRENT PRESIDENT'S REPORT OF INCOMING OFFICERS

Serra Club of \_\_\_\_\_ Club No. \_\_\_\_ District \_\_\_\_ Region \_\_\_\_

INCOMING OFFICERS	NAME	TERM EXPIRES
President		
President-elect		
V.P. Vocations		
V.P. Membership		
V.P. Programs		
V.P. Communications		
Secretary		
Treasurer		
Chaplain		
Trustee		
Trustee		
Trustee		
Foundation Rep.		
Newsletter Editor		

Distribution: Submit as soon as officers have been nominated or elected, but no later than May 31 to:

- District Governor
- USAC Chicago Office

Rev. 1/02

SERRA SERRA	INCOM	NCIL OF SERR ING PRESI f	IDEN	T'S RE	PORT			Region
		(Complete this re	port afte	r the Spring Le	adership I	Planning Confe	rence)	
Mailing Address					_			
Meeting Day and	Time				_			
Number of Membe	rs:	Men _				Associate		_
		Women				Minorities		_
Annual Dues		\$						
District Governor								
Regional Director								
Membership Goal	for New M	lembers	N	umber				
			Pe	ercent				
Comments:								

Incoming President (sign and date)

NOTE: By May 31, send report to:

- District Governor
- Retain one copy for local Board use.

Rev 1/02



## USA COUNCIL of SERRA INTERNATIONAL INCOMING PRESIDENT'S SPRING LEADERSHIP PLANNING CONFERENCE REPORT

Serra Club of \_\_\_\_\_ Club No. \_\_\_\_ District \_\_\_\_ Region \_\_\_\_

Meeting date and place \_\_\_\_\_ The following officers attended: President President-Elect VP Program VP Membership VP Vocations VP Communications Secretary Treasurer Trustees Chaplain Other (describe)

Comments about the conference and how it might be improved (use additional sheets as required):

President

Date

Distribution: By May 31 send report to:

- District Governor (District Governors will forward a copy of to the Regional Director.) •
- USAC Chicago Office

Rev. 1/02

## USA COUNCIL OF SERRA INTERNATIONAL ) INCOMING VOCATIONS VICE-PRESIDENT'S ) INITIAL PLANNING REPORT



# Serra Club of \_\_\_\_\_ Region \_\_\_\_\_ Club No. \_\_\_\_ District \_\_\_\_ Region \_\_\_\_

(This planning report should be completed for approval by the Board at the June Board Meeting.)

WE WILL HAVE:	Yes	No
A Vocation Awareness Committee		
A Vocation Affirmation Committee		
WE WILL USE THE FOLLOWING VOCATION PROGRAMS:		
31 Club		
Called By Name		
Altar server awards		
Parish vocation committees		
Career Day/Vocation Fair		
Essay contests in schools		
Day of Discovery/Discernment Retreat		
Other (describe)		
WE WILL USE THE FOLLOWING AFFIRMATION PROGRAMS:		
Banquets or picnics		
Dinners in homes		
Birthday/holiday/anniversary/ordination cards		
Adopt-a-seminarian		
Retired clergy event		
Other (describe):		
RESOURCES AVAILABLE TO SUPPORT VOCATION WORK ARE:		
Club dues		
Club foundation		
Individual members' support		
Serra International Foundation		
Other (describe):		
VOCATION WORK COORDINATED WITH:		
local pastors/priests		
Motherhouses/seminaries		
Diocesan Vocation Office		
Other (describe):		

Comments:

Reported by:

Signature

Date

Distribution: This is an Internal Report for Planning and Progress Review by the Board. A copy should be retained for review by the District Governor. Rev. 1/02



## INCOMING MEMBERSHIP VICE-PRESIDENT'S INITIAL PLANNING REPORT

Serra Club of \_\_\_\_\_ Club No. \_\_\_\_ District \_\_\_\_ Region

(This planning report should be completed for approval by the Board at the June Board Meeting.)

WE WILL HAVE: A Membership Committee An Extension (new clubs) Committee	Yes 	N 0 
WE WILL HAVE: Conducted a membership drive in (month) Had an orientation program for new Serrans Had a joint meeting with another club		
ORIENTATION MEETINGS WILL USE THESE SERRA MATERIALS: Orientation kits "A Family Album" video "How to Run a Successful Serra Club" video New member induction ceremony Other (describe)		 
WE WILL WORK WITH NEW CLUBS: In our diccese In another diccese		
TO INCREASE MEMBERSHIP WE WILL:      Targeted active parishioners      Targeted women      Targeted other minorities      Targeted young adults      Changed meeting time      Changed meeting place      Used the Twelve Step program      Used the Two Today for Serra program		

Comments:

Reported by:			
	Signature	Date	
Distribution:	This is an Internal Report for should be retained for review by the D		by the Board. A copy
Rev 1/02			

## USA COUNCIL of SERRA INTERNATIONAL INCOMING COMMUNICATIONS VICE-PRESIDENT'S INITIAL PLANNING REPORT



Serra Club of \_\_\_\_\_ Club No. \_\_\_\_ District \_\_\_\_ Region \_\_\_\_

(This planning report should be completed for approval by the Board at the June Board Meeting.)

WE WILL HAVE:		Yes	No
A Communications Committee A Newsletter Committee			
A Newsletter committee A Public Relations Committee			
A PUBLIC RELACIONS COMMITCE			
ARTICLES, ADS AND PR PIECES WILL BE SENT TO:			
Diocesan newspaper			
Local newspaper			
Parish bulletins			
Local radio and TV			
Local schools, colleges and seminaries			
OUR NEWSLETTER WILL INCLUDE:			
Meeting and activities information			
The president's message			
Minutes or a summary of board meetings			
OUR NEWSLETTER WILL BE MAILED TO:			
All club members and the chaplain			
The bishop			
The Vocation Office			
Area pastors			
Other clubs in the District			
District Governor			
Regional Director			
USA Council			
Serra International			
OUD OLUD MILL CITE THE FOLLOWING LOGAL AMADDO			
OUR CLUB WILL GIVE THE FOLLOWING LOCAL AWARDS			
OUR CLUB WILL PUBLISH AN ANNUAL CLUB ROSTER			
A ROSTER WILL BE SENT TO:			
All members and the chaplain			
The Vocation Office			
District Governor			
Regional Director			
USA Council			
Comments:			
Depart of less			
Reported by: Signature	Date		
DIGINCALC	- CCC		

This is an Internal Report for Planning and Progress Review by the Board. Distribution: A copy should be retained for review by the District Governor.

Rev 1/02

GERRA
(NAL)
MATIO

## USA COUNCIL OF SERRA INTERNATIONAL INCOMING PROGRAMS VICE-PRESIDENT'S INITIAL PLANNING REPORT

Serra Club of \_\_\_\_\_ Club No. \_\_\_\_ District \_\_\_\_ Region \_\_\_\_

(This planning report should be completed for approval by the Board at the June Board Meeting.)

WE WILL HAVE: An Internal Program Committee An External Program Committee	Yes 	No 
WE WILL USE PROGRAMS PROVIDED BY USA COUNCIL		
WE WILL INCLUDE THE FOLLOWING SEGMENTS IN OUR MEETINGS: Business		
Committee reports		
Guest introductions		
Chaplain's message		
Mass		
Guest speaker		
Member Presentations		
Maibel Flesallations		
OUR INTERNAL PROGRAMS WILL COVER THE FOLLOWING: Vocation promotion		
Affirmation projects		
Current Church issues		
Vatican II documents/Papal pastoral letters		
Serra International/USA Council		
Articles from THE SERRAN magazine		
Club Activities (describe on an attachment)		
Other (describe on an attachment)		
OUR PROGRAM SPEAKERS WILL INCLUDE:		
Priests and religious		
Club members		
Educators		
Seminarians		
Diocesan staff		
Business/government leaders		
Other (describe on an attachment))		
· · · · · · · · · · · · · · · · · · ·		
OUR THEME FOR THE YEAR WILL BE:		

Comments:

Reported by: \_\_\_\_

Signature

Date

Distribution: This is an Internal Report for Planning and Progress Review by the Board. A copy should be retained for review by the District Governor.

Rev 1/02

	USA COUNCIL	of SERRA INTERNATIONAL	
)	YEAR-END	PRESIDENT'S REPORT	



Serra Club of \_\_\_\_\_ Club No. \_\_\_\_ District \_\_\_\_ Region \_\_\_\_ (This report should be completed at a meeting of the Board.)

1. We had the following active committees: YES ΝΟ Programs Membership Vocations Communications Extension/New Clubs Serra International Foundation Other (describe on an attachment) 2 Membership: Total Women Year's growth \_\_\_\_\_% Membership increase of \_\_\_\_% was/was not met 3. Board met monthly If not, how often? \_\_\_\_ The year's average attendance: \_\_\_\_% 4 Are dues to USAC and SI current? 5 б. Number of members who attended: District/Regional Convention Spring Leadership Planning Conference Serra International Convention 7. Club extension possibilities included: \_\_\_\_ 8. We promoted the following: Serra Foundation support by the club Serra Foundation support by individuals Club Foundation Representative

9. Comments (describe the club activities that you think may be of interest to other clubs):

Outgoing President

Date

Distribution: By May 1, send report to:

- District Governor
  - By May 15, District Governors send report to:
- Regional Director and the USAC Office

Rev. 1/02



Serra Club of \_\_\_\_

YEAR-END VOCATIONS VICE-PRESIDENT'S REPORT

(This report should be given to the incoming Vice-president.)

\_ Club No. \_\_\_\_ District \_\_\_\_ Region \_\_\_\_

MAILE		
WE HAD:	Yes	No
A Vocation Awareness Committee		-
A Vocation Affirmation Committee		
WE USED THE FOLLOWING VOCATION PROGRAMS:		
31 Club		
Called By Name		
Altar server awards		
Parish vocation committees		
Career Day/Vocation Fair		
Essay contests in schools		
Day of Discovery/Discernment Retreat		
Other (describe)		
WE USED THE FOLLOWING AFFIRMATION PROGRAMS:		
Banquets or picnics		
Dinners in homes		
Birthday/holiday/anniversary/ordination cards		
Adopt-a-seminarian Retired clergy event		
Other (describe):		
RESOURCES AVAILABLE TO SUPPORT VOCATION WORK WE	'R स <b>ः</b>	
Club dues		
Club foundation		
Individual members' support		
Serra International Foundation		
VOCATION WORK COORDINATED WITH:		
Local pastors/priests		
Motherhouses/seminaries		
Diocesan Vocation Office		
The following Serrans served on my committee in the following	capacity:	
Name	<u>Assignment</u>	
<u></u>		
Comments:		
Reported by:		
Signature	Date	

Note: This is an internal report for planning and progress review by the Board. A copy should be retained for review by the District Governor.

Rev. 1/02



YEAR-END MEMBERSHIP VICE-PRESIDENT'S REPORT

Serra Club of \_\_\_\_\_ Club No. \_\_\_\_ District \_\_\_\_ Region \_\_\_\_

X	RNATION	(This report should	l be given to the incoming V	'ice-president.)	
WE	HAD:			Yes	No
	A Membership Committee				
	An Extension (new clubs) Co	mmittee			
WE	HAVE:				
	Conducted a membership dri	ve in (month)			
	Had an orientation program				
	Had a joint meeting with and				
	2				
ORI	IENTATION MEETINGS USED THE	SE SERRA MATERI	ALS:		
	Orientation kits				
	"A Family Album" video				
	"How to Run a Successful Se	rra Club" video			
	New member induction cer	emony			
	Other (describe)				
w tr	WORKED WITH NEW CLUBS:				
까뜨	In our dicese				
	In another diocese				
	III aibuer dicese				
то	INCREASE MEMBERSHIP WE:				
	Targeted active parishioners				
	Targeted women				
	Targeted other minorities				
	Targeted young adults				
	Changed meeting time				
	Changed meeting place				
	Used the Twelve Step progr	am			
	Used the Two Today for Ser				
ine	e following Serrans served on my o Name	committee in the fol	Llowing capacity:	Assignment	
	<u></u>			<u></u>	
		<u></u>			
Con	ments:				

Note: This is an internal report for planning and progress review by the Board. A copy should be retained for review by the District Governor.

Rev. 1/02

Reported by:

Signature

Date

YEAR-END COMMUNICATIONS VICE-PRESIDENT'S REPORT

Serra Club of \_\_\_\_\_ Club No. \_\_\_ District \_\_\_\_ Region \_\_\_\_ (This report should be given to the incoming Vice-president.)

_		
WE HAD:	Yes	No
A Communications Committee		
A Newsletter Committee		
A Public Relations Committee		
ARTICLES, ADS AND PR PIECES WERE SENT TO:		
Diocesan newspaper		
Local newspaper		
Parish bulletins		
Local radio and TV		
Local schools, colleges and seminaries		
OUR NEWSLETTER INCLUDED:		
Meeting and activities information		
The president's message		
Minutes or a summary of board meetings		
OUR NEWSLETTER WAS MAILED TO:		
All club members and the chaplain		
The bishop		
The Vocation Office		
Area pastors		
Other clubs in the District		
District Governor		
Regional Director USA Council		
Serra International		
Seria illeriacional		
OUR CLUB GAVE LOCAL AWARDS		
OUR CLUB PUBLISHED AN ANNUAL CLUB ROSTER		
A ROSTER WAS SENT TO:		
All members and the chaplain		
The Vocation Office		
District Governor		
Regional Director		
USA Council		
The following Serrans served on my committee in the following capacity:		
Name	<u>Assignment</u>	
Comments:		
Reported by:		
Signature Date		
Note: This is an internal report for planning and progress review by the Board.		no rotained for
review by the District Governor.	I UN SILUUI	
TO THE AT A DIDULIOU WILLOUP .		

Rev. 1/02

Serra Club of \_\_\_\_\_



\_\_\_\_\_ Club No. \_\_\_\_ District \_\_\_\_ Region \_\_\_\_

(This report should be given to the incoming Vice-president.)

YEAR-END PROGRAMS VICE-PRESIDENT'S REPORT

RNATIO		
WE HAD:	Yes	No
An Internal Program Committee		
An External Program Committee		
WE USED PROGRAMS PROVIDED BY USA COUNCIL		
WE INCLUDED THE FOLLOWING SEGMENTS IN OUR MEETINGS:		
Business		
Committee reports		
Guest introductions		
Chaplain's message		
Mass Guest speaker		
Member Presentations		
OUR INTERNAL PROGRAMS COVERED THE FOLLOWING:		
Vocation promotion		
Affimation projects		
Current Church issues		
Vatican II documents/Papal pastoral letters		
Serra International/USA Council		
Articles from the SERRAN magazine		
Club Activities (describe on an attachment)		
Other (describe on an attachment)		
OUR PROGRAM SPEAKERS INCLUDED:		
Priests and religious		
Club members		
Educators		
Seminarians		
Diocesan staff		
Business/government leaders		
Other (describe)		
OUR THEME FOR THE YEAR WAS:		
The following Serrans served on my committee in the following capacity:		
Name	Assignment	
Comments:		
Reported by:		
Signature Date		
Note: This is an internal report for planning and progress review by the Board	rd. A copy should b	e retained for
review by the District Governor.		
Rev. 1/02		



# USA Council of Serra International

Nominating Form for District Governor

It is recommended that the election of the governor-elect be conducted at the SLPC by the District Advisory Council. This form should be sent to all club presidents for nominations 60 days prior to the SLPC.

Name of Nominee:			-	
Member of Serra Club of:			-	
Offices Held by the Nominee President VP Membership VP Vocations VP Programs VP Communications Secretary Treasurer Trustee		N O		
Attendance at the Internation				
Attendance at District/Region Years: What USA Council committee				
What Serra International co	mmittees has the n	ominee worked o	on?	
What specific activities has Local Club Region/District Parish Other	the nominee been inv	olved in within	the last four y	
Does the nominee know that y Yes	you are nominating h No	uim or her for	the position of	District Governor?
Nominated by:				
Serran	Club		Da	te



## NOMINATING FORM FOR REGIONAL DIRECTOR

Name of Nominee:				
Member of Serra Club of:				
Offices Held by the Nominee: President VP Membership VP Vocations VP Programs VP Communications Secretary Treasurer Trustee	Yes	No 		
Attendance at the Internationa Years:	al Convention: 			
Attendance at District/Regiona Years: What USA Council committees			 d on?	
What Serra International com	mittees has t	he nominee	worked on?	
What specific activities has th Local Club Region/District Parish Other			n within the last	
Does the nominee know that yo Yes No	u are nominat: 	ing him or	her for the posi	tion of Regional Director?
Nominated by:				
Serran	Cl	.ub		Date

#### Serra International USA Council Suggested Club

#### Position Description for Club President

Position Title:	President
Reports To:	Club Trustees
Position:	Presides at club and board meetings; appoints committee chairs and members; represents the club at all inter-club meetings and activities and district meetings. Promotes and assists in the development of all club leadership; co-authors agenda for club and trustee meetings; evaluates the performance of club officers and designated committee chairs. Performs such other duties that pertains to the office of the president or such other duties as the board of trustees may assign, or a may be required by the club's bylaws.

#### Principal Responsibilities:

- 1. Prepares agenda with the assistance of the club secretary
- 2. Conducts each meeting according to suggested Serra procedures or as specified by the club's policies
- 3. Appoints all committee chairs with advice from the board of trustees
- 4. Serves as ex-officio member of all committees
- 5. Coordinates work of committees
- 6. Helps chairpeople identify and understand their responsibilities
- 7. Insures timely implementation of USA Council and Serra International board action
- 8. Calls special meetings if necessary in accordance with club's policies
- 9. Serves as a member of the district board of trustees
- 10. Effects working relationship with diocesan vocation leaders and organizations
- 11. Takes appropriate action on recommendations from the district governors
- 12. Inducts new officers at the first meeting following term of office
- 13. Attends and actively participates in the District Spring Leadership Planning Conference
- 14. Inducts new club members and provides for new members orientation and training
- 15. Works with the Nominating Committee to recruit new board members
- 16. Periodically reviews board members' roles and responsibilities to assist them in assignments and performance
- 17. Oversees creation and implementation of written club policies and procedures

#### **Position Requirements:**

- 1. Served as a club officer
- 2. Thorough knowledge of Serra and its constitution, bylaws, policies and procedure
- 3. Thorough knowledge of the USA Council constitution, bylaws, policies
- 4. Knowledgeable of related church and religious leaders, groups and organizations
- 5. Ability to work collaboratively with volunteers

#### Desirable Knowledge, Skills and Abilities:

- 1. Understands dynamics of organizational elements and structures
- 2. Knowledge of current Catholic church issues
- 3. Demonstrated ability to communicate clearly and concisely orally and in writing
- 4. Aware of planning, directing and monitoring skills

#### Serra International USA Council Suggested Club

#### Position Description for Club President-elect

Position Title:	President-elect
Reports To:	President and Club Board of Trustees
Position:	Attends and participates in all club, trustee and committee meetings and functions as designated by the club president; assists, supports and consults upon request with the president and immediate past president. At the request of the president represents the president and the club at designated meetings, conferences and conventions. Presides at club and board of trustee meetings in the absence of the club president. Shall perform such duties as may be assigned to him by the president and/or board of trustees.

#### Principal Responsibilities:

- 1. Attends all club and board of trustee meetings
- 2. Serves on the club board of trustees
- 3. At the request of the president serves on specific committees
- 4. In partnership with the president insures timely implementation of USA Council and Serra International Board action
- 5. Attends and actively participates at the Spring Leadership Planning Conference
- 6. Attends regional and district conventions as requested by the president
- 7. Provides advice to the current president when requested
- 8. Participates in budget preparation for the next fiscal year
- 9. Develops a working relationship with diocesan vocation organizations
- 10. Identifies potential officers, chairs and committee members
- 11. Performs such other duties as may be assigned by the president and board of trustees

#### **Position Requirements:**

- 1. Thorough knowledge of Serra and its constitution, bylaws, policies and procedure
- 2. Thorough knowledge of the USA Council constitution, bylaws, policies
- 3. Knowledgeable of related church and religious leaders, groups and organizations
- 4. Have served as a club officer
- 5. Ability to work collaboratively with volunteers

#### Desirable Knowledge, Skills and Abilities:

- 1. Understands dynamics of organizational elements and structures
- 2. Knowledge of current Catholic church issues
- 3. Demonstrated ability to communicate clearly and concisely orally and in writing
- 4. Aware of planning, directing and monitoring skills

The USA Council of Serra International 65 East Wacker Place, Suite 802 Chicago, IL 60601 USA (312) 201-6549 (888) 777-6681 USA only FAX (312) 201-6548 FAX (888) 777-6803 USA only Visit us on the Web: www.serraus.org E-mail: serraus@serraus.org Item #35